

Flood warnings & other support services

Flood warnings - how to sign up

You can do this via the following ways:

Visit the following web address: <https://www.gov.uk/sign-up-for-flood-warnings> -

Please register by searching for your postcode

Ring our 24-hour Telephone number: 0345 988 1188

24-hour service

Phone 0345 988 1188 - Register for the following flood warning

VISIT www.gov.uk/flood to check your flood risk, get the latest alerts and warnings, and get advice on what to do if you've been flooded

Use this QR code to get to the website:

How to install and use QR

Open the Play Store on your Android or App Store in your Iphone.

Type QR code reader into the search box and tap the search button. This displays a list of QR code reading apps. ...

Tap QR Code Reader developed by Scan. ...

Tap Install. ...

Tap Accept. ...

Open QR Code Reader. ...

Line up the QR code in the camera frame. ...

Tap OK to open the www.gov.uk/flood.



You can only register, using the website, if your postcode is in a flood warning area. If you are close to warning area or have a relative that you care for in a warning area you can still register, but will need to phone Floodline on 0345 988 1188.

You can only sign-up to an Alert by phoning or Customer Service number who will transfer you to a local team.

Flood Alerts are an early indication, where they typically raise awareness of possible flooding to roads and low lying land.

Flood Warnings indicate that flood to properties is imminent. If you receive a Flood Warning take action to prepare your family and home. Always put your safety first.

Severe Flood Warning will be sent when flooding as already happened but the situation is worsening. Extreme caution must be taken at these times.



FLOOD ALERT

FLOODING IS POSSIBLE BE PREPARED



FLOOD WARNING

FLOODING IS EXPECTED IMMEDIATE ACTION REQUIRED



SEVERE FLOOD WARNING

SEVERE FLOODING DANGER TO LIFE

customer service line 03708 506 506

incident hotline 0800 80 70 60

floodline 03459 88 11 88

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Future forecast

Remaining vigilant at times of unsettled weather is recommended, local weather forecasts are useful for this.

Weather warning are also available along with weather forecasts on the Met Office website at <https://www.metoffice.gov.uk/>

You can also view the 5-day flood risk: <https://flood-warning-information.service.gov.uk/5-day-flood-risk>

And live flood warning here: <https://flood-warning-information.service.gov.uk/warnings>

Current river levels: <https://flood-warning-information.service.gov.uk/river-and-sea-levels>

Safety

People are urged not to walk or drive through flood waters, which can be dirty, dangerous and full of hidden debris. Just 30cm of flowing water is enough to move a car.

<https://www.theaa.com/driving-advice/seasonal/driving-through-flood-water>

Sandbags

Local authorities may be able to supply sandbags, however it would be required to arrange your own. If you need them quick, garden soil in a pillowcase can be a useful alternative.

<https://www.gov.uk/government/publications/sandbags-how-to-use-them-to-prepare-for-a-flood>

Images and information

If you have any photos or videos of your community in flood, including the date and time of when it was. Please send them to: enquiries@environment-agency.gov.uk

Local support

If your home or business has been flooded during November 2019 you may be access local authority funding

Derbyshire County Council: Hardship Fund - 01629 533190

Nottinghamshire County Council: Hardship Fund - 0300 500 80 80

Other flooding organisations



The Blue pages is an independent flood directory:

Bluepages.org.uk

01299 403 055

The national Flood Forum are a charity to help, support and represent people at risk of flooding



Other organisations

Red Cross - 0344 871 11 11

Samaritans - 116 123 or email jo@samaritans.org (24 hour response)

customer service line 03708 506 506

floodline 03459 88 11 88

incident hotline 0800 80 70 60

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